

Leopardstown Park Hospital Trust

Help from this trust is available to ex-service personnel disabled or invalided during service with the Armed Forces of the United Kingdom or discharged from such service by reason of disablement or infirmity, who are living in Ireland (north or south).

Tel: 003531 2955055

The Trust can help with:

- ➔ House decorations or repairs
- ➔ Essential furniture, household equipment and fuel
- ➔ Home adaptations e.g., to make it easier for a war pensioner to live in the community
- ➔ Exceptionally, the cost of long-term residential care
- ➔ Short break in nursing home i.e., to give a family a break from caring for a severely disabled ex-serviceman
- ➔ Necessary treatment such physiotherapy, chiropody and dental, aural or ophthalmic care
- ➔ In certain cases, also, financial assistance may be provided to ease genuine financial hardship
- ➔ If you are in need of, and consider you would qualify for, assistance with, a service or facility please contact the SEFF office.

War Disablement Entitlement

Persons under the age of 65 who receive a War Disablement pension and are also resident in Northern Ireland, can travel free of charge on any Translink bus or rail services within Northern Ireland. You must present your new SmartPass to obtain free travel. (Those who are 65 years and over are entitled to free travel).

War Disabled pension holders must apply for the new SmartPass in order to receive free travel. If you are an eligible holder of a War Disablement pension, you can obtain one from Translink by contacting 028 9075 9129.



VICTIMS &
SURVIVORS
SERVICE

"This publication has received support from the Victims Support Programme for Groups Working with Victims and Survivors 2020-2022, which is administered by VSS on behalf of the Executive Office. The views expressed do not necessarily reflect those of the Victims and Survivors Service".

South East Fermanagh Foundation (SEFF) is a group based in Lisnaskea, south Fermanagh which supports the innocent victims and survivors of terrorism and 'other Troubles related criminal violence' formed in 1998 to offer a voice and practical supports for such individuals.

Over the years, the Foundation has steadily grown whereby it now offers a full welfare/benefits advice service, multiple complementary therapy treatment options, befriending support services, counselling, a full educational and training programme, respite support and a raft of other advocacy and representation-based work.

SEFF is committed to supporting individuals to make the personal transition from "victim" to "survivor" as part of a process of healing and confidence building.

SEFF is positive for the future and will strive to continue its work on behalf of victims/survivors, irrespective of borders. We wish to assist the conditions whereby some of the most traumatised may have some sense of peace and will feel empowered to build their lives for their own betterment, their families and the communities to which they belong.

South East Fermanagh Foundation

1 Manderwood Park,

1 Nutfield Road,

Lisnaskea

County Fermanagh

BT92 0FP

Charity Reg No: NIC100538 and Company Reg No: NI606566



The Queen's Award
for Voluntary Service



SEFF
SOUTH EAST FERMANAGH
FOUNDATION

THE SWITCH PROJECT

(SEFF's Welfare Information and Community Health Project)

Tel: 028 6772 3884 / 6772 2242

info@seff.org.uk

www.seff.org.uk

SEFF Victims and Survivors
and SEFF Lisnaskea (Community)

Welfare Officers: Tina Grimsley: tina.grimsley@seff.org.uk
Ross Hussey: rossmichael6@msn.com
Hazel Officer: hazel.officer.welfare@seff.org.uk
Appeals Officer: Norman Kirkpatrick: fhssltd@btconnect.com

EPS Ltd | 028 8234 0048 | www.epsni.com

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THE SWITCH PROJECT

Supporting any member of SEFF or someone attached to a partner group that requires support or help with completing welfare forms such as:

- PIP (Personal Independence Payment)
- DLA (Under 16's)
- CA (Carers Allowance)
- AA (Attendance Allowance, over Pension age)
- Blue Badge Applications
- ESA (Employment Support Allowance)
- UC (Universal Credit)
- WP (War Pension documentation)

For SEFF members, appointments can be arranged outside the hours of 9am - 5pm on Tuesdays, home visits can also be arranged. Any member of SEFF or of a partner group that requires support or help with completing Department for Communities (DfC) forms or any other welfare related form should contact the SEFF office - we can and will assist you.

There is a referral process for complex problems to other agencies when appropriate. If you would like a benefits check to make sure you are getting the right entitlements please contact the office to arrange an appointment. This service is free and be reassured is also confidential as no information is passed on without a member's permission.

SEFF also operates a Benefits/Welfare outreach service across Northern Ireland. Please contact the SEFF office for further information on: 028 677 23884 or the partner group you are associated with; FAIR (Markethill) MUVE Project (Cookstown) South and East Tyrone Welfare Support Group (Moygashel) Out of the Shadows (Richhill) Families Moving On (Omagh) or Wounded Police and Families Association (N.I.-wide)



Staff, Volunteers, Members and Exhibitors pictured at a SEFF Welfare Information event.

VICTIMS & SURVIVORS SERVICE

Deliver funding and support to victims and survivors of the 'Troubles.' They provide support to those who have been affected by the 'Troubles' in the following ways:

- Those who have been injured (physically or psychologically)
- Those who care for people who have been injured in this way; and
- Those who have been bereaved

SUPPORT VIA THE INDIVIDUAL NEEDS PROGRAMME FRAMEWORKS

- Persistent Pain
- Education and Training
- Disability Aids
- Trauma Focused Physical Activity
- Psychological Therapies
- Volunteering
- Social Isolation

SEFF's Health and Wellbeing Caseworkers Doreen Mullan, Esther Hurst and Gina Aujla will assist you with the INP Frameworks through the CLASP Project (Connecting Lives and Supporting People)

Iona Gallagher (SEFF's GB Advocacy Support Worker can offer welfare advice to GB-based members)

Please contact the SEFF office for further information on: 028 677 23884

Appeals & Tribunal Representation

SEFF's Welfare Officers are qualified to represent claimants should they have unsuccessful applications. We can guide and advise of the process from start to finish and support as appropriate ie mandatory reconsideration or formal appeal.

We advise individuals to contact the welfare service upon their receipt of the initial application form (and to not complete or advance the process themselves) to contact the Appeals Officer. In following this guidance we are better placed to avoid the need for mandatory reconsiderations and/or Appeals.

Affordable Warmth Grant Scheme

If you live in Northern Ireland and you need help to pay for energy efficiency improvements you may be eligible for the Government's Affordable Warmth Scheme. The scheme provides a package of energy efficiency and heating measures, tailored to each household.

You may be eligible if you are an owner occupier or householder of a privately rented property and your gross annual income is less than £20,000.

In the case of a privately rented property, you must be named on the Tenancy Agreement. Your Landlord must be also registered with the Department for Communities' Landlord Registration Scheme and give consent for any energy efficiency improvements to be done. Your Landlord will also have to contribute towards the cost of the work. Landlord will also have to contribute towards the cost of the work.

Universal Credit System

For those who will be applying under the Universal Credit approach, because this process is transferring online SEFF will have a computer facility which members/ service users will be able to use and receive support from staff whilst doing so.