

## WIDER WELFARE SERVICES

SEFF's Welfare Service supports any member of SEFF or someone attached to a partner group that requires support or help with completing welfare forms such as:

- PIP (Personal Independence Payment)
- Attendance Allowance (over 65's)
- DLA (Disability Living Allowance - Under 16's)
- ESA (Employment and Support Allowance)
- Universal Credit/Housing Costs
- IB (Industrial Injuries Benefit)
- WP (War Pension documentation)
- Tax Credits

We advise individuals to contact the Welfare service prior to instigating any claim for Welfare benefits themselves.

This service is free and is also confidential. Should you require Welfare Support, please contact our main office on 028 677 23884 (option 1).



There is a referral process for complex problems to other agencies when appropriate. If you would like a benefits check to make sure you are getting the right entitlements please contact the office to arrange an appointment.

SEFF members will be kept up-to-date via our monthly newsletters with new information on current Welfare & Benefits schemes that may support you.

## Appeals & Tribunal Representation

Welfare Officers are qualified to represent claimants should the need arise at Appeals or Tribunals. We would advise individuals to contact us upon receipt of the initial decision you receive to your Benefits application.



### SEFF - Supporting, Empowering, Fair and Focused

Formed in Fermanagh on 15th August 1998 (the day of the Omagh Bomb), SEFF is a charity working with and on behalf of innocent victims and survivors of terrorism and other Troubles-related violence irrespective of their denomination or ethnicity across Northern Ireland, Great Britain, and the Republic of Ireland.

#### Contact Details:

1 Manderwood Park,  
1 Nutfield Road,  
Lisnaskea.  
County Fermanagh.  
BT92 0FP

Tel: 028 677 23884

Email: [info@seff.org.uk](mailto:info@seff.org.uk)

Website: [www.seff.org.uk](http://www.seff.org.uk)

#### Social Media:



SEFF Victims and Survivors



SEFF Lisnaskea (Community)



@SEFFLisnaskea

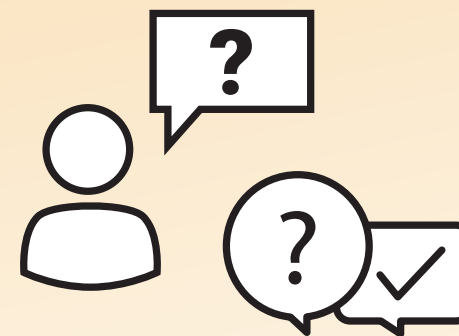


SEFF - Originally founded as South East Fermanagh Foundation on 15th August 1998.



# SEFF Welfare Services

Troubles Permanent Disablement  
Payment Scheme  
&  
Wider Welfare Services



Email: [welfarereferrals@seff.org.uk](mailto:welfarereferrals@seff.org.uk)

SEFF is a Company Ltd by Guarantee (NI606566) and is also registered as a Charity (NIC100538)

# SEFF'S WELFARE TEAM

SEFF's Welfare Team is a team of friendly and professionally trained Welfare Officers who can provide free and confidential support and advice to any SEFF member or someone attached to a partner group that requires support with completing welfare forms.

We have Welfare Officers operating across Northern Ireland, Great Britain, and the Republic of Ireland.

Please contact the SEFF main office on 028 677 23884 (option 1) for further information. Our team will be happy to discuss the service in general context prior to an appointment being arranged with an appropriate Welfare Officer.

Appointments can be arranged with Welfare Officers as follows:

- Office based, Monday-Friday between 9am-5pm
- Home and community visits as necessary
- In exceptional circumstances, appointments can be made outside of business hours



## TROUBLES PERMANENT DISABLEMENT PAYMENT SCHEME



Administered by the Victim's Payment Board and overseen by the Department of Justice, this scheme opened on 31st August 2021, and was developed to support those who sustained permanent physical and/or psychological injuries as a result of their presence at a Troubles related incident.

An application can also be made on behalf of an individual who was severely injured in a Troubles related incident and has since passed away on or after December 23rd 2004.

The assessed degree of physical and/or psychological disablement must meet a threshold of 14% .

The incident(s) resulting in the injuries must be Northern Ireland Troubles related, through no fault of your own, and have either taken place in the UK or Europe. For incidents that took place in Europe, there is additional criteria that can be discussed with you.

### How We Can Help?

An application can be made with the support of our Welfare Officers who will guide you through the entire process. We recommend that you contact us prior to starting or submitting an application yourself.

To enquire about applying to this scheme with our support, please call our office on 028 677 23884 (option 1), or email to [welfarereferrals@seff.org.uk](mailto:welfarereferrals@seff.org.uk)

We welcome any questions about eligibility for the scheme, or about the scheme in general.

*In the application you will be asked to demonstrate that*

- The person eligible was present at a Troubles related incident or,
- Present in the immediate aftermath of a TRI in which a loved one died or suffered an injury or,
- Responding in the course of employment, to an incident in which they reasonably believed a loved one had died or suffered significant injury and,
- That this resulted in a permanent disability (physical and/or psychological) with a threshold of no less than 14%)

### WHAT DO YOU NEED TO SUPPORT YOUR APPLICATION?

- Birth Certificate
- One form of photo ID (e.g. passport, driver's license, smart pass)
- Proof of any name change (e.g. marriage certificate or deed poll)
- Any records you may already have relating to the incident, your injury, or any payments you are in receipt of relating to the incident or injury
- Photo ID and Birth Certificate for a spouse, partner or carer you may wish to nominate

### MEDICAL ASSESSMENT STAGE

Welfare officers are able to provide support and guidance to applicants around the medical assessment stage of the process and attend medical assessments alongside clients where additional support may be required.

### APPEALS PROCESS

Our Welfare Officers can support you in completing the necessary appeal documentation and provide representation at the appeal hearing.

### CLOSING DATE FOR APPLICATIONS

As per current legislation, the Scheme is open for applications up until 31st August 2026. We would encourage those interested in applying, to contact us at their earliest opportunity.